

SIGNED FOR BY RECIPIENT: DOCUMENTATION OF DELIVERY BY THE RECIPIENT



The successful delivery of a DHL parcel is generally documented through the signature of the DHL courier. With the “Signed for by recipient” service, you can arrange for the recipient’s signature to be obtained if required.

THE BENEFITS FOR YOU

- **Order placement for individual shipments**
You can flexibly manage at all times which shipments the recipient’s signature is required for.
- **Transparent information process**
The obtained signature is displayed in the shipment information.

HASSLE-FREE PROCESS FOR YOU

- The service can be ordered directly via DHL’s dispatch logistics systems (“Send” function in the Deutsche Post & DHL Business Customer Portal). You can also use the service if you program your own dispatch logistics systems in-house.
- You can decide individually for each shipment whether the recipient’s signature is to be obtained and then place the corresponding order.

RELIABLE SERVICE PERFORMANCE BY DHL

- The courier scans the shipment at the recipient’s front door and the recipient confirms handover of the item with their signature.
- The successful delivery and the recipient’s signature are subsequently displayed in the DHL shipment information systems.